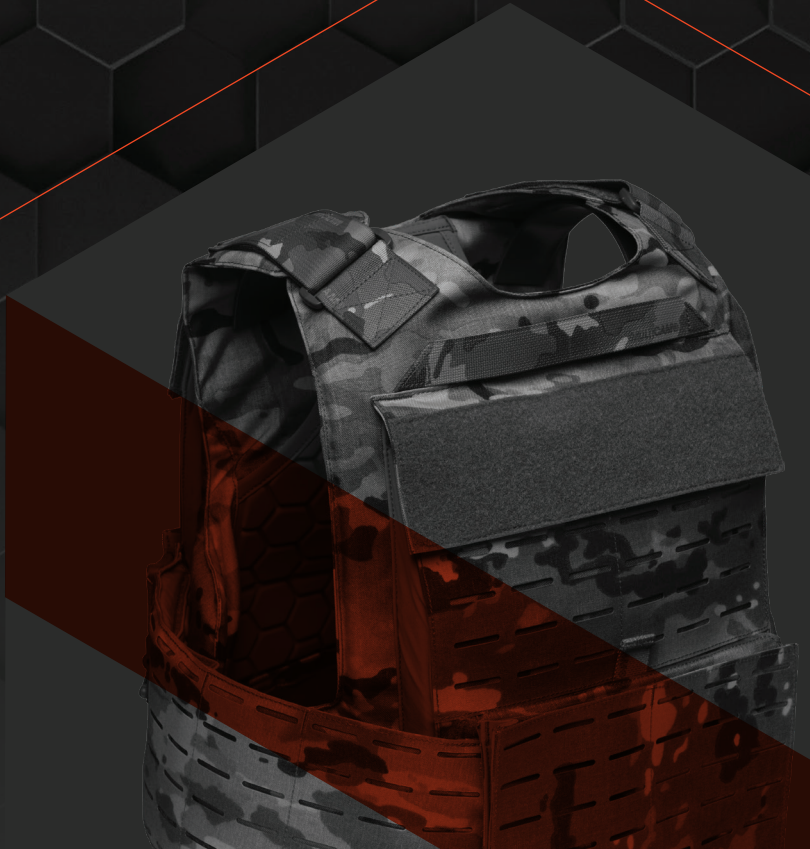




**IMPACT
INNOVATIONS**

WARRANTY INFORMATION





This limited warranty does not constitute a guarantee that the product will prevent injury or death. The product is designed to meet the ballistic resistance standards specified on the label, but no armor is completely impervious to all threats or circumstances. The manufacturer expressly disclaims any liability for injuries, damages, or losses resulting from use, misuse, or failure of the product, except as expressly provided herein.

EXCEPT AS EXPRESSLY SET FORTH IN THIS LIMITED WARRANTY, IMPACT INNOVATIONS DISCLAIMS ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

This warranty applies only to the original purchaser and is non-transferable. No reseller, agent, distributor, or employee is authorized to modify, expand, or extend this warranty.



WARRANTY – OUTER SHELL CARRIERS

- The outer shell carrier is warranted to be free from material and workmanship defects for 24 months from the date of sale, as verified by the warranty card.
- All outer carriers that are claimed to have material and workmanship defects must be inspected by the manufacturer. If approved, the outer shell carrier will be repaired or replaced at no cost to the customer.
- This warranty shall be void if the product has been altered, misused, stored improperly, or not cleaned in accordance with cleaning instructions.
- The outer shell carrier must not be subjected to the following:
 - No exposure to chemicals, solvents, oils, or cleaning agents not expressly approved.
 - No repairs, sewing, patching, gluing, or heat-bonding by anyone other than Impact Innovations.
 - No use of non-Impact-Innovations accessories, straps, carriers, mounting, or storage systems.
 - Product must not be used after any ballistic or impact event unless inspected and cleared in writing by Impact Innovations.
- The product must be inspected annually by the department, agency, or end user.



WARRANTY – SOFT BALLISTIC PANELS

- The soft ballistic panels are warranted to perform to the National Institute of Justice's ("NIJ") standard listed on each label for a period of five years from the date of purchase, as verified by the warranty card.
- The soft ballistic panels have been tested and certified by the National Institute of Justice for Ballistic Resistance of Personal Body Armor.
- The soft ballistic panels are warranted to be of the same construction and design as the original NIJ - certified model listed on the label.
- This warranty is subject to, and expressly conditioned upon, strict compliance with the following conditions:
 - The panel must not be torn, damaged, or altered in any way
 - The panel must not be subjected to abuse or misuse during service
 - The panel must be properly placed into the outer carrier
 - The panel must not be permitted to be excessively wet
 - The panel must not be subjected to excessive heat
 - The panel must be properly stored (i.e., not in excessively hot or damp conditions)
- If the soft ballistic panel cover is compromised (cut, torn, or frayed) during the warranty period, it should not be worn and immediately returned to the manufacturer for inspection and repair.
- The soft armor panels will only reduce the risk of serious physical injury in the areas they cover. There should be no expectation of protection in areas of the vest not covered by the soft ballistic panel.
- The soft ballistic panel is neither intended nor warranted to be bulletproof or stab proof.

WARRANTY – HARD ARMOR (HELMET, PLATE, SHIELD)

- The hard armor products are warranted to perform to the NIJ standard listed on each label for a period of five years. Certain hard armor products may be warranted for up to 10 years. The hard armor product will be labeled in accordance with NIJ requirements, in which the warranty period will be defined. All warranties will be valid from the date of manufacture, as verified by the warranty card.
- This warranty is subject to, and expressly conditioned upon, strict compliance with the following conditions:
 - The hard armor must not be damaged, or altered in any way
 - The hard armor must not be subjected to abuse or misuse during service
 - The hard armor must be properly placed into the outer carrier
 - If the hard armor product is compromised by abuse, drops, or visible cracks, its use should be discontinued







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